



earth angels

H O M E C A R E

 (902) 405-4400

Available 24/7

 earthangelshomecare.ca

FAQs

1. What areas does Earth Angels Home Care serve?

We proudly provide hourly care to clients across:

- Antigonish
- Berwick
- Bridgewater
- Halifax
- New Glasgow
- Truro

and surrounding communities.

24/7 Live-In Care:

Available across the Maritimes.

2. What is your turn-around time to begin care?

Before beginning care with us, we require paperwork to be completed. We can typically start care within the same week, depending on caregiver availability.

3. How much do your services cost?

The cost of our services is billed on an hourly basis, with a minimum of 1 hour. Please give us a call (902) 405-4400 or schedule an in-home assessment to understand the breakdown of costs, and your payment options.

4. What services do you provide?

For a full list of services, please see pages 5 & 6. Our services are tailored to meet individual needs. Contact us to create a custom care plan.

5. What funding sources do you accept, and what are your minimum hour blocks?

Please visit pages 7 & 8 to explore your funding options. We have a 1 hour minimum, with services available 24/7.

6. What makes Earth Angels Home Care different?

- Experienced Care: Over 20 years of experience in providing home care.
- Dedicated Caregivers: Our caregivers are highly trained and passionate about helping others live comfortably at home.
- 24/7 Availability: We offer around-the-clock support for clients and their families.

7. How do I learn more?

To learn more, please call us at **(902) 405-4400** or visit our website **earthangelshomecare.ca**.

CARE EXCELLENCE

Earth Angels Home Care is a trusted private home care agency, providing compassionate, reliable, and professional in-home support. We offer care wherever you call home, including but not limited to private residences, assisted living communities and retirement communities. Our services range from a minimum of one hour to twenty-four hours a day. We develop and oversee care plans, working closely with clients, families, and healthcare providers to ensure safety, well-being, and independence at home.

Our experienced and dedicated team consists of:

- PAC Certified Trainers, skilled caregivers, companions
- Hourly care up to 24 hours

Our services can be funded through:

- Home Support Direct Funding Program
- Supportive Care Program
- Veterans Independence Program

All caregivers are thoroughly screened through:

- Comprehensive application process
- Criminal Background Check and Vulnerable Sector
- Drivers Abstract
- Minimum of 2 professional reference checks



DEMENTIA CARE & TRAINING

Earth Angels Home Care strongly believes that a well-educated team delivers better care with confidence and compassion. Our caregivers undergo various training tailored to client needs.

Our team follows the **The Positive Approach to Care™** philosophy, developed by dementia-expert, Teepa Snow. This approach empowers caregivers to:

- Respond to a person's change in cognition and abilities in a way that is not hurtful or offensive.
- Understand that, with practice, common *reactions* to the person with dementia can become thoughtful *responses* that improve quality of life for everyone involved.
- Recognize that the person with dementia is doing the best they can and if something isn't working, it's the responsibility of the caregiver to change their approach toward the person living with dementia.
- Be aware of environments surrounding a person with dementia and make changes as necessary



LIVE-IN HOME CARE

Live-In Care, For the Comfort of Home

We provide 24/7 support with a dedicated caregiver who lives in your loved one's home for two weeks at a time. This approach ensures consistent care and companionship from a familiar face. After two weeks, a new caregiver takes over, keeping the care routine uninterrupted while giving both caregivers time to rest.

Providing peace of mind for families

With a live-in caregiver, your loved one receives personalized, one-on-one support to stay safely and comfortably in their own home while improving their overall quality of life.

The comfort of consistency

With a dedicated live-in caregiver, your loved one will receive consistent care and the chance to build a strong, trusting relationship.

Same exceptional care, available 24/7

While our traditional home care offers scheduled visits, live-in care provides continuous, live-in support from a caregiver. Both services are committed to delivering the same excellent standard of care.

→ **To inquire about our live-in home care services, please call Jennifer at (902) 405-4401.**



SERVICES (1/2)



DEMENTIA CARE

Expert care for individuals with Alzheimer's and dementia, delivered with compassion and a focus on personalized support.



PERSONAL CARE

Assistance with daily tasks empowers independence while respecting privacy and dignity.



COMPANIONSHIP

Engaging activities and consistent interaction promote emotional well-being.



MEAL PREP & GROCERIES

Planning, efficient shopping, and preparation of nutritious meals tailored to dietary preferences.



TRANSPORTATION & ERRANDS

Reliable transportation ensuring safe and timely travel for appointments and errands.

SERVICES (2/2)



MEDICATION REMINDERS

Timely reminders to take medications and promoting adherence to prescribed health routines.



LIGHT HOUSEKEEPING

Caregivers assist with household chores to ensure a clean, safe living environment.



RESPIRE CARE

Temporary relief for family caregivers ensures daily needs are met.

FUNDING OPTIONS (1/2)

Home Support Direct Funding Program

The Home Support Direct Funding program supports eligible Nova Scotians with care needs by providing them with funding to purchase Home Support Services (personal care, respite, meal preparation, and light housekeeping.)

How to Apply:

The Home Support Direct Funding program is funded by the Department of Seniors and Long-Term Care and administered by Nova Scotia Health. To access this program, call Nova Scotia Health toll-free at [1-800-225-7225](tel:1-800-225-7225). A Continuing Care Coordinator will guide you through the process and answer any questions you may have.

Supportive Care Program

The Supportive Care Program supports eligible Nova Scotians with cognitive impairments (difficulty thinking, concentrating, remembering, etc.) by providing them with up to \$1000/month for Home Support Services (personal care, respite, meal preparation and household chores). Under this program people may also be eligible to receive reimbursement for snow removal services up to \$495/year.

How to Apply:

You can apply for The Supportive Care Program by calling Nova Scotia Health Continuing Care toll-free at [1-800-225-7225](tel:1-800-225-7225). Once approved, the money will be deposited into your bank account by the Department of Seniors and Long-Term Care every month. All receipts for services must be submitted to Nova Scotia Health.



FUNDING OPTIONS (2/2)

Veterans Independence Program

The Veterans Independence Program provides annual tax-free funding for services such as grounds maintenance, housekeeping, meal preparation, personal care, and professional health and support services.

How to Apply:

Apply online: The application process is easier and faster when you use the guided form available in My VAC Account.

Apply by mail or in-person: Download the application form.

Then, mail your completed form directly to:

Veterans Affairs Canada

PO Box 6000

Matane, QC

G4W 0E4

The staff at any Service Canada can also accept and review applications for the Veterans Independence Program before sending them securely to VAC.



CONTACT US

Earth Angels Home Care

Monday to Friday
8:30AM - 4:30PM

Antigonish: (902) 921-4663

Berwick: (902) 538-5577

Bridgewater: (902) 530-6205

Halifax: (902) 405-4401

New Glasgow: (902) 921-4663

Truro: (902) 893-3553



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@earthangelsns

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